

COVID-19: Embracing Change in a Time of Uncertainty

The opportunity to rethink and reset how we work may only come around once in a generation, so we must seize the opportunity and ensure that positive change is born from the ashes of such catastrophic disruption created in our industry by the COVID-19 crisis.

Across all sectors and all walks of life, people are questioning what they want to retain from our pre-COVID-19 world and what we want to change. Our understanding of the world has changed and it's time to use this period as a catalyst to reassess what we do and question whether it was really fit for purpose for our modern world.

Greater Understanding of Training Needs

Our improved understanding of the wider spectrum of accessibility to knowledge, the need to respond rapidly to change and the ability to have more agile training so it can be maintained continuously must now be considered, to make care training more inclusive, flexible and adaptable.

The COVID-19 pandemic, and the pressure it has placed on our ageing population with the current social health care system, has demonstrated how crucial it is to revisit what training we provide for care businesses in the future and how we provide it. Our aim is to equip care businesses with the tools to cope with the increasing range and breadth of care needs, increasing financial pressures and the ever-increasing regulation surrounding care.



Digital is Transforming Training

This process led to the creation of a purpose-built, interactive digital learning programme for the assessment, development and management of training in the care sector. Designed to go beyond knowledge sharing to help transform training to deliver better value as well as greater collaboration and partnership across all types of care businesses.

The adoption of new digital technologies can help care providers reduce their training costs and improve standards through easier, quicker and better training as a key part of the bounce back from the pandemic as a more professional, productive and ultimately profitable industry. We are supporting this with new and more flexible procurement models and approaches to provide better value and whole-life performance.

Integrated Training Delivery and Management

The eBox Training platform is a fully integrated LMS training programme which is able to be tailored to fit each individual care business, with built-in tools to manage compliance and reporting.

The platform also comes with an innovative virtual reality **eCompetency** assessment tool, to enable managers to simply and quickly assess skill levels so that they only need to provide relevant training and avoid wasting time and money on areas where the staff are already competent.

It provides a chance to rethink and reset training for the world we now live in with real time reporting and control, helping businesses bounce back and build for future training needs as they evolve. To help you get started we have developed an COVID-19 Training programme available [here](#). For more information on the aspects discussed in this article, visit www.redcrier.com or call **01823 33 22 00**.

